

## Wirex Pay November Promotion Terms & Conditions

The following terms and conditions ("Terms") govern the Wirex Pay November Promotion (the "Promotion") offered by Wirex Pay (referred to as "Wirex Pay"), subject to your location and eligibility.

### Definitions

For the purposes of these Terms, the following definitions apply:

"Selected Countries" means the countries where Wirex Pay offers its services as determined and listed by Wirex Pay. The Selected Countries for this Promotion are: United Kingdom, European Union member states, Switzerland, Norway, and Iceland.

"KYC" refers to the Know Your Customer process that individuals must complete to verify their identity according to the regulatory requirements applicable in their jurisdiction.

"USD" means United States Dollar.

"Working Days" means Monday to Friday, excluding weekends and any public holidays when the banks of England are closed for business.

### Timescale

1. The Promotion will run throughout the month of November 2024, starting from 00:01 GMT on 6<sup>th</sup> November 2024 and ending at 23:59 GMT on 30<sup>th</sup> November 2024.

### Eligibility

2. The Promotion is open exclusively to Wirex Pay users who are verified through the KYC process and reside in the Selected Countries (<https://docs.wirexpaychain.com/guides/wirex-pay-serviced-countries>). Verification must be complete prior to participation in the Promotion.

### Promotion Details

3. During the Promotion period, the ordering fee for a physical Wirex Pay card will be reduced to \$1 USD, and the fee for a virtual Wirex Pay card will be waived entirely, set at \$0 USD.

4. Wirex Pay will also introduce an additional standard shipping option for the physical cards during the Promotion period. Details of this shipping option will be available on the Wirex Pay platform.

### General

5. Wirex Pay reserves the right to amend these Terms at any time without notice.

6. This Promotion is for individual users only and cannot be used in connection with any business or advertising affiliate activity. If Wirex Pay, in its absolute discretion, considers that a user is using this Promotion in connection with a business or advertising affiliate activity, it can withdraw the right to participate in the Promotion.

7. Wirex Pay shall process personal information collected or received in connection with the Promotion as set out in its Privacy, Data Use, and Retention Policy.

8. These Terms constitute the entire agreement between participants and Wirex Pay concerning the subject matter herein, superseding all previous understandings, agreements, representations, and warranties, whether documented or verbal.

9. The Terms of this Promotion are governed by the laws of England and Wales, and the parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to hear, settle, and/or determine any dispute, controversy, or claim (including any non-contractual dispute, controversy, or claim) arising out of or in connection with this Promotion.